

# Orange County REALTORS



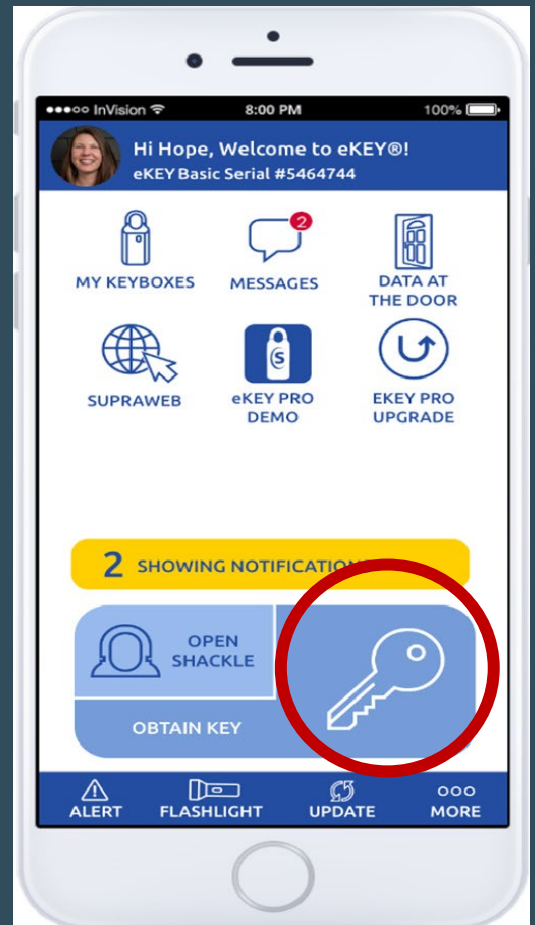
Today's Feature - Obtain Key

## Obtaining the Key from the Lockbox

When using a mobile device to access the property, you will need to open the Supra eKEY application. Your mobile device will need to have the following settings **ON** before using the eKEY application:


- Bluetooth
- Location Services

Apple Users - Location Services will be found within the Privacy setting. Also, within the Privacy setting, activate Bluetooth sharing for the Supra eKEY application.



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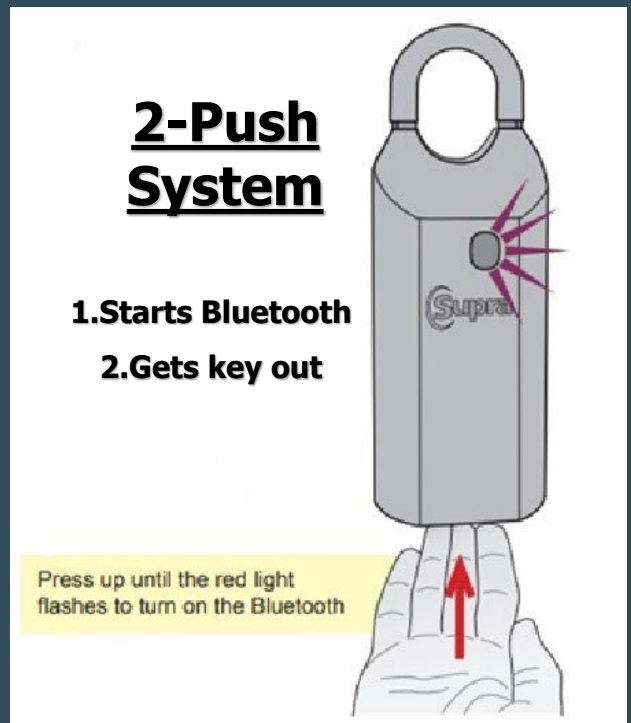
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## This quick 2-push process is easy to get the key(s) out of the lockbox

- Open eKEY application
- Press Obtain Key
- Enter 4-digit PIN
- PUSH up quickly on key container (as seen right)
- Wait for eKEY to connect with lockbox and displays "Success"
- PUSH up quickly on key container for key.

Note: You have 20 seconds to remove the key. Otherwise, repeat but faster.



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### Supra iBox BTLE:

## 3 main components that all users need to know

- First, the Shackle can be removed to secure the lockbox to the property.
- Second, the Infrared Lens in case you need to use the optional fob. This lens also blinks when the Bluetooth is activated.
- Third, the Key Container activates the Bluetooth and can store up to five keys or two gate cards with two keys.



### Other Important Facts to Know

Battery life is approximately seven (7) years.

Stores last 100 keybox accesses (SupraWEB can access last six months).

Lockbox owner can customize access hours for weekdays, Saturdays & Sundays.

Communication range for Bluetooth signal is approximately 10 feet.

Designed to operate in temperature ranging from -40°F to 185°F.

Allow clearance for shackle to be pushed down and released for future removal.



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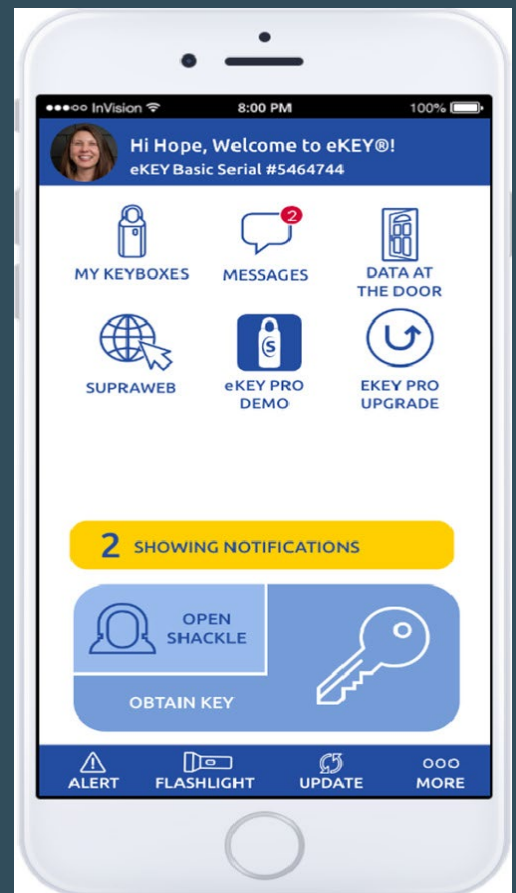
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## More Information – Obtain Key

For more information, please refer to <http://www.supraekey.com/CustomerSupport/Pages/eKEY-Resources.aspx>


If you need additional assistance, please contact us during our normal business hours at (949)586-6800 or email us at [membership@ocrealtors.org](mailto:membership@ocrealtors.org).

Or contact Supra at (877)699-6787 during their business hours of 5:00am to 7:00pm, everyday except major holidays.



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