

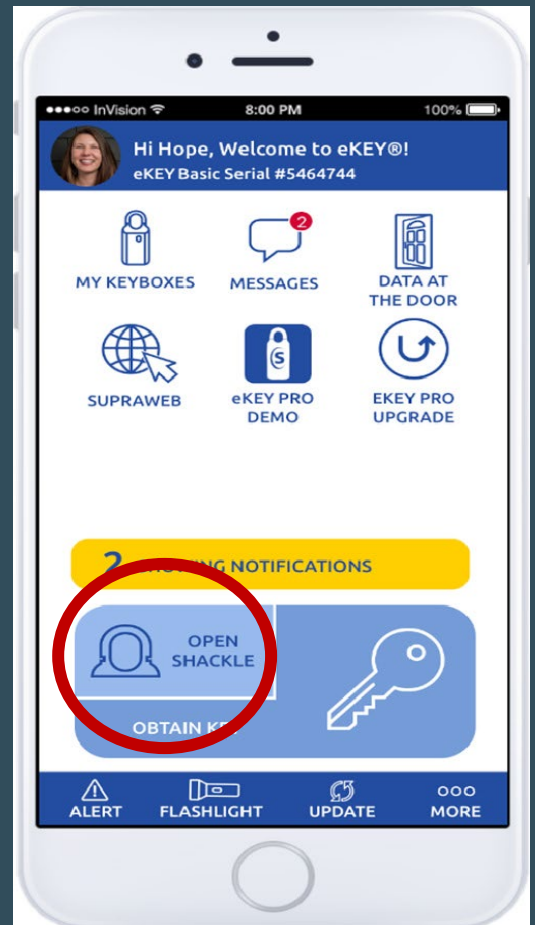
Today's Feature – Open Shackle

Releasing the Shackle

When using a mobile device to access a lockbox, you will need to open the Supra eKEY application. Your mobile device will need to have the following settings **ON** before using the eKEY application:


- Bluetooth
- Location Services

Apple Users - Location Services will be found within the Privacy setting. Also, within the Privacy setting, activate Bluetooth sharing for the Supra eKEY application.



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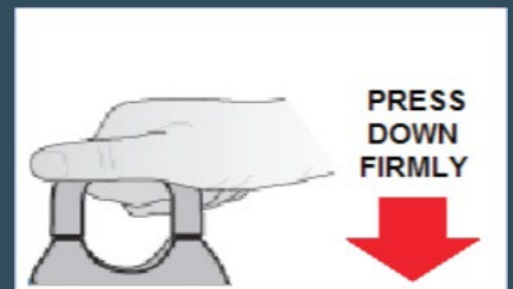
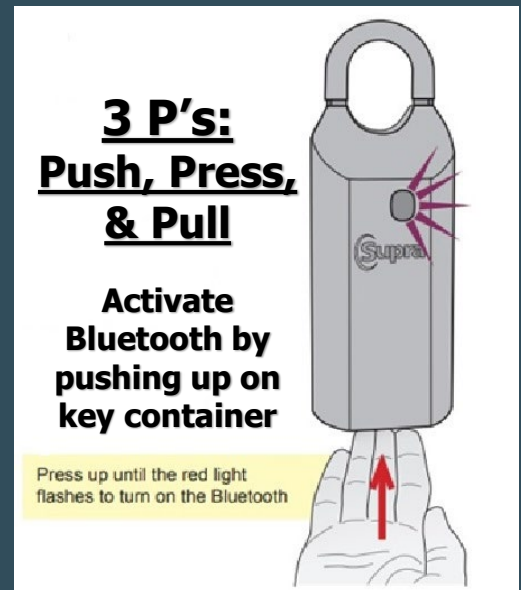
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Today's Feature - Open Shackle

Use this quick 3-P process to release the shackle from the lockbox

- Open eKEY application
- Press Open Shackle icon (bottom right)
- Enter 4-digit Shackle Code
- Choose REASON to open shackle (iPhone users look at bottom of screen)
- Press button to Add keybox to inventory (if applicable)
- Press BEGIN
- PUSH up quickly on key container (as seen on right)
- Wait for eKEY to connect with lockbox and displays "Success"
- PRESS down firmly on shackle
- PULL up quickly to release shackle

Note: You have 20 seconds to remove the shackle. If you take too long, repeat but faster.



Today's Feature – Open Shackle

Supra iBox BTLE:

3 main components that all users need to know

- First - the Shackle can be removed to secure the lockbox to the property.
- Second - the Infrared Lens in case you need to use the optional fob. This lens also blinks when the Bluetooth is activated.
- Third - the Key Container activates the Bluetooth and can store up to five keys or two gate cards with two keys.



Other Important Facts to Know

Battery life is approximately seven (7) years

Stores last 100 keybox accesses (SupraWEB can access last six months)

Lockbox owner can customize access hours for weekdays, Saturdays & Sundays

Communication range for Bluetooth signal is approximately 10 feet


Designed to operate in temperature ranging from -40°F to 185°F

Allow clearance for shackle to be pushed down and released for future removal



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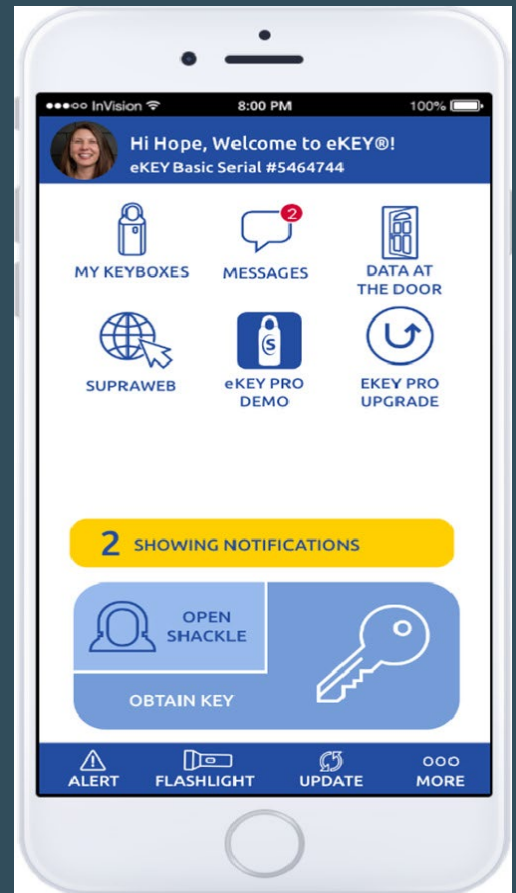
Today's Feature – Open Shackle Leo Luera – Supra Specialist

More Information – Open Shackle

For more information, please refer to
<http://www.supraekey.com/CustomerSupport/Pages/eKEY-Resources.aspx>


If you need additional assistance, please
contact us during our normal business hours at
(949)586-6800 or
membership@ocrealtors.org.

Or, contact Supra at (877)699-6787 during
their business hours of 5:00am to 7:00pm,
everyday except major holidays.



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